

Introduction

Thank you for taking the time to complete this survey, your views are important to us.

We have tried to make this questionnaire as easy as possible to complete.

Many of the questions have a range of options for you to choose from. Please choose the option closest to your opinion and tick the relevant box or boxes. There are also areas where you are encouraged to add your thoughts suggestions in free text.

Throughout the survey, we have also provided detailed additional information about the draft Parking Policy. If you decide you would like this information, all you need to do is click on the link and another window will open with the additional information.

Please be assured that all your answers will be treated in the strictest confidence and will be stored securely. All information is stored in accordance with our responsibilities under the Data Protection Act 1998. The responses under the 'About You' section will only be used by the London Borough of Barnet to help us understand the different views of our diverse communities.

We really value your views. This is a comprehensive survey and will take approximately ten to fifteen minutes to complete.

Thank you for your participation in this survey, it is greatly appreciated.

Please select 'Next' to continue on to the next page.

Policy Aims

Our draft Parking Policy seeks by various methods to achieve the following aims:

- Keep traffic moving
- Make roads safer
- Reduce air pollution
- Ensure as far as possible that there are adequate parking places available on the high street
- That residents can park as near as possible to their homes

How we plan to achieve these aims is explained in full in our draft Parking Policy . Please take the time to read the [draft Parking Policy](#) before answering the following questions.

(Please tick one option on each row)

2. If you disagree with any of these aims or feel anything has been missed please specify below: (Please type in your answer)

The policy has various objectives which are summarised [here](#) but please take the time to also read the full [draft Parking Policy](#).

(Please tick one option on each row)

[illegible]

4. If you disagree with any of these objectives or feel anything has been missed please specify below: (Please type in your answer)

Supporting business and the high street

Our draft Parking Policy aims to achieve a position whereby 85% of car parking spaces are occupied at any one time which will therefore ensure that parking spaces are available, on demand, for people seeking to park and use shops and other businesses in town centres. This will ensure that drivers are not discouraged from travelling to these areas for fear of failing to find a parking space through a regular turnover of parking spaces.

You can read more information about this aspect of the policy [here](#)

***5. To what extent do you agree or disagree with the following statements about this aspect of the policy? (Please tick one option on each line)**

	Strongly agree	Tend to agree	Neither agree or disagree	Tend to disagree	Strongly disagree	Don't know/Not sure
An occupancy rate of 85% is a good way to support the high street and local business	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Knowing that there will be a likelihood of parking spaces in my local town centres will encourage me to use local town centres more often	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. If you disagree please give reason for your answer in the space provided below: (Please type in your answer)

7. Do you have any further ideas on how the council can support local businesses through its parking policy?(Please type in your answer)

Parking outside schools

Barnet Council is committed to ensuring a safe environment outside schools. The aim of enforcement action against inappropriate parking around schools is to discourage poor driver behaviour and so reduce potentially dangerous situations. In addition we have a high number of complaints from residents who live nearby schools objecting to the perceived inconsiderate parking by parents during term time e.g. on zig zag lines.

Currently, enforcement is labour intensive due to the large number of schools in the borough meaning enforcement can only take place around a proportion of schools at any one time. The policy suggests the introduction of static CCTV in and around schools which will be a more cost efficient and effective way of encouraging parking compliance.

You can read additional information about this aspect of the parking policy [here](#).

***8. To what extent do you agree or disagree with the following statements about the introduction of CCTV around schools? (Please tick one option on each row)**

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know/not sure
CCTV enforcement will create better compliance around schools.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Better compliance will make roads safer around schools.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

9. If you disagree please give reason for your answer in the space provided below: (Please type in your answer)

Setting Fees and Charges for Parking Permits

We use Controlled Parking Zones (CPZ's) to ensure suitable parking is available to local residents at restricted periods. The aim is also to ease congestion by deterring inconsiderate and inappropriate parking while dissuading commuting motorists from driving into these areas.

Barnet Council currently has two resident permit prices that are applicable across all Controlled Parking Zones (CPZ). We currently charge £40 for the first permit and £70 for permits two and three with a maximum of three permits per household.

There are varying ways in which to price permits and we are seeking views on what residents feel is the most appropriate way of charging.

Please take the time to read the definition for each of the [pricing options](#).

***10. Please rank each method of pricing according to your preference: 1 being most preferred, and 4 being least preferred. Please use each value only once.**

<input type="text"/>	A flat rate basis	<input type="checkbox"/> Don't know/not sure
<input type="text"/>	Varying the permit charge in different parts of the borough	<input type="checkbox"/> Don't know/not sure
<input type="text"/>	Varying the permit charge dependent on the number of hours of restriction in a particular CPZ	<input type="checkbox"/> Don't know/not sure
<input type="text"/>	Varying the permit charge for different levels of vehicular impact to the environment, for example charging based on pollution emissions or engine size	<input type="checkbox"/> Don't know/not sure

**11. Do you have any further ideas on the way the council could set these charges?
(Please type in your answer)**

CPZ Parking permits

Currently the Council has a policy that allows a maximum of 3 resident permits for each household. The first permit costs £40 and second/third permits cost £70 each. We are considering introducing a policy that allows for each household to have up to five resident permits.

***12. In your opinion, what is the maximum number of permits that should be allowed per household? (Please tick one option only)**

- ☐ One
- ☐ Two
- ☐ Three
- ☐ Four
- ☐ Five
- ☐ Dont Know/not sure

CPZ Parking Permits

***13. To what extent do you agree or disagree that it is acceptable to have an increase in charge for a 2nd, 3rd, 4th and 5th parking permit? (Please tick one option only)**

- ☐ Strongly agree
- ☐ Tend to agree
- ☐ Neither agree or disagree
- ☐ Tend to disagree
- ☐ Strongly disagree
- ☐ Don't know

14. If you disagree please say why: (Please type in your answer)

Moving Traffic Contraventions

In recent year casualties in the London Borough of Barnet have been rising. For example in 2013 there were 210 pedestrian casualties (+19% since 2012), 8 fatal accidents (+14% since 2012), and 123 serious injuries (+17% since 2012).

With serious casualties in Barnet on the rise, one of our policy's aim is to make roads safer, and as part of this our policy aims to extend the use of enforcement powers at accident hot spots.

Moving traffic contraventions are caused by not obeying road and traffic signs. Examples shown below are the types of traffic signs that may not be obeyed which can cause safety concerns:

- No Entry signs
- One way only
- No left or right turn
- No U turn
- Give way
- Restricted vehicles only
- Keep clear
- Box junctions – requiring no stopping
- Bus lanes usage

You can find out more about Moving Traffic Contraventions [here](#)

***15. To what extent do you agree or disagree that the policy has the right approach in terms increasing compliance and improving safety on the road network? (Please tick one option only)**

- ☐ Strongly agree
- ☐ Tend to agree
- ☐ Neither agree or disagree
- ☐ Tend to disagree
- ☐ Strongly disagree
- ☐ Don't know/Not sure

16. If you disagree with this approach please say why: (Please type in your answer)

Footway Parking

Parking on footways and verges whether wholly or partly is banned throughout London, unless signs are placed to allow parking.

We receive many complaints from wheelchair users and parents with prams regarding footways being obstructed by drivers parking on footways. We therefore want to ask your views on our proposed amendment to our footway parking policy to incorporate objective criteria, which will ensure that footway parking only happens where it can be undertaken safely. In addition, these proposals will ensure that parking places are properly signed and marked where footway parking is allowed to ensure that cars do not park in such a way as to cause an obstruction to pavement users.

You can find out more about the footway parking policy [here](#).

***17. To what extent do you agree or disagree with the following statements about our proposed amendment to our footway parking policy? (Please tick one option per line)**

	Strongly agree	Tend to agree	Neither agree or disagree	Tend to disagree	Strongly disagree	Don't know/Not sure
The footway parking policy should place priority on keeping footways clear and safe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Where safe to do so make available footway parking spaces that are clearly marked	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

18. If you disagree please give reasons for your answer below: (Please type in your answer)

Persistent evaders

We would like to know your views regarding persistent evaders. A persistent evader is a person who continues to regularly offend and evade paying the penalty. With the recent introduction of new parking software, it is now easier to identify these vehicles and less labour intensive to tackle the problem. We would like your views on the introduction of the following methods to deal with persistent evaders.

More information about persistent evaders is available [here](#).

***19. To what extent do you agree or disagree with the use the following enforcement methods to deal with persistent evaders? (Please tick one option on each row)**

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know/not sure
The use of clamping	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The removal of the vehicle to a car pound	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cancel an existing permit until outstanding sums are paid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

20. If you disagree please tell us why: (Please type in your answer)

21. Are there any other enforcement methods you would like the council to use to deal with persistent evaders?

- ☐ Yes
- ☐ No

Other enforcement methods to deal with persistent evaders

22. Please specify what other enforcement methods you would like the council to use to deal with persitant evaders: (Please type in your answer)

Payment options

The council currently provides a range of payment options for on and off- street parking within the borough and these are as follows:

- Pay by Phone Service
- Pay and Display via Credit/Debit card machines
- Paypoint – allowing cash and credit/debit card payments at various outlets throughout the borough
- Scratchcards – available at Libraries, at various town centre shops and via Customer Services (including via the council's website)

***23. Looking at the current payment options below, please indicate which ones you are aware of: (Please tick all that apply)**

- ☐ Pay by Phone Service
- ☐ Pay and Display via Credit/Debit card machines
- ☐ Paypoint – allowing cash and credit/debit card payments at various outlets throughout the borough
- ☐ Scratchcards – available at Libraries, at various town centre shops, via Customer Services and the council's website)

Payment options

***24. Please rank your preferred method of payment: 1 being most preferred method, and 4 being least preferred method. Please use each value only once.**

<input type="text"/>	Pay by phone service	<input type="checkbox"/> Don't know/Not sure
<input type="text"/>	Pay and display via credit/Debit card machines	<input type="checkbox"/> Don't know/Not sure
<input type="text"/>	Paypoint - allowing cash and credit/debit card payments across various retail outlets across the borough	<input type="checkbox"/> Don't know/Not sure
<input type="text"/>	Scratch cards - available at Libraries, at various town centre shops, via Customer Services and the Council's website	<input type="checkbox"/> Don't know/Not sure

Information

25. How would you like to kept up to date on parking payment options and other parking information? (Please tick up to three options)

- ☐ Barnet Council Website
- ☐ Barnet First (the councils quarterly magazine which is delivered to all households in borough)
- ☐ Information letter addressed to you
- ☐ Information leaflets in public buildings
- ☐ Information leaflets posted to your household
- ☐ Posters
- ☐ Local press
- ☐ From a council officer
- ☐ From a councillor
- ☐ Other

If other (please specify)

Any other comments

We would like to hear your views on any additional elements to our draft Parking Policy which you think should be considered.

26. Please tell us about anything else that matters to you about parking in the borough: (Please type in your answer).

About you

When consulting with our residents and service users Barnet Council needs to understand the views of our different communities.

Please be assured that all your answers will be treated in the strictest confidence and will be stored securely. All information is stored in accordance with our responsibilities under the Data Protection Act 1998.

To help us understand the feedback you give us, please tell us in what capacity you are responding.

27. Are you responding as a: (Please tick one option only)

- ☐ Barnet resident
- ☐ Barnet business
- ☐ Barnet resident and business
- ☐ Representing a voluntary/community organisation
- ☐ Representing a public sector organisation
- ☐ Other

If other (please specify)

About you: Type of community organisation

28. Please specify the type of stakeholders or residents your community group or voluntary organisation represents:

About you: Type of public sector organisation

29. Please specify the type or name the public sector organisation you are representing:

About you: Businesses

30. Are you a town centre trader or business? (Please tick one box only)

- ☐ Yes
- ☐ No

About you: Businesses

31. Please specify which town centre/s your business is based in: (Please type in our answer)

32. As well as doing business in Barnet, do you also live in the London Borough of Barnet? (Please tick one option only)

- ☐ Yes
- ☐ No

About you: Residents, where you live

33. What is your residential post code? (This will enable us to analyse the results by different areas)

About you: Number of vehicles in household

To help us understand your views on our draft Parking Policy in depth we would like to ask you some questions about your driving and parking habits.

34. Please tell us what type of motor vehicles, if any, are kept by you or your household at your address?
(Please select from drop down menu)

	Car/s	Motrbikes/s	Van/s	Truck/Lorry	Other
Number in household	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
If other (please specify)					
<input type="text"/>					

About you: Town centres you use

35. Within the London Borough of Barnet which town centre do you use most often? (Please type in your answer)

36. Thinking about the town centre you use most often, do you tend to walk or drive to this local town centre? (Please tick one option only)

- ☐ Walk
- ☐ Drive
- ☐ It varies

About you: Where you park

37. When you drive to this town centre where do you try and park first? (Please tick one option only)

- ☐ In the high street/side street
- ☐ Council run car park
- ☐ Private car park
- ☐ Supermarket
- ☐ Other

If other (please specify)

About you: Car Parking Zones (CPZ)

38. Do you live in a Car Parking Zone area? (Please tick one option only)

- ☐ Yes
- ☐ No
- ☐ Don't know/Not sure

About you: Car Parking Permits

39. How many car parking permits do you have in your household? (Please tick one option only)

- ☐ None
- ☐ One
- ☐ Two
- ☐ Three

About you: Disabled Blue badge holder

40. Do you or your household have a disabled blue badge? (Please tick one option only)

- ☐ Yes
- ☐ No

About you: Parent

41. Are you a parent with a child/children who attend(s) a school in Barnet? (Please tick one option only)

- ☐ Yes
- ☐ No

About you: Parent

42. Do you drive your child/children to school? (Please tick one option only)

- ☐ Yes
- ☐ No

About you

Barnet Council is required by law, Equality Act 2010, to pay due regard to equalities in eliminating unlawful discrimination, advancing equality of opportunity and fostering good relations between people from different groups. One way we do this is to assess the impact of our services and practices on different groups. The information collected here will help the council to ensure that our policies and services are fair and accessible, assess the impact of policies, services and decisions on the protected characteristics covered by the Act and demonstrate compliance with the law.

To assist us in complying with our duty under the Equality Act 2010 we are asking you some personal questions, which we would encourage you to complete. Collecting this information will help us understand the needs of our different communities.

Please be assured that all the answers you provide will be treated in the strictest confidence and will be stored securely. All information will be stored in accordance with our responsibilities under the Data Protection Act 1998.

For the purposes of this survey we are asking six of the protected characteristics included in the Equality Act 2010.

About You: Gender

43. Are you: (Please tick one option only)

- ☐ Female
- ☐ Male
- ☐ Prefer not to say

Females only: Pregnant and on maternity leave

As part of the Equality Act 2010 the council has a statutory requirement to collect information in relation to 'protected characteristics' which includes information on women who are pregnant and on maternity leave. Answering this question will assist us in meeting our legal obligations. It will also help us understand the different needs of our communities.

44. Are you pregnant and/or on maternity leave? (Please tick one option on each row)

	Yes	No	Prefer not to say
I am pregnant	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am currently on maternity leave	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

About you: Age

45. In which age group do you fall? (Please tick one option only)

- | | |
|--------------------------------|---|
| <input type="radio"/> Under 18 | <input type="radio"/> 55-64 |
| <input type="radio"/> 18-24 | <input type="radio"/> 65-74 |
| <input type="radio"/> 25-34 | <input type="radio"/> 75+ |
| <input type="radio"/> 35-44 | <input type="radio"/> Prefer not to say |
| <input type="radio"/> 45-54 | |

About you: Ethnic origin

46. What is your ethnic origin? (Please tick one option only)

- ☐ Asian / Asian British - Bangladeshi
- ☐ Asian / Asian British - Chinese
- ☐ Asian / Asian British - Indian
- ☐ Asian / Asian British - Pakistani
- ☐ Any other Asian background (please specify below)
- ☐ Black / African / Caribbean / Black British - African
- ☐ Black / African / Caribbean / Black British - Caribbean
- ☐ Any other Black / African / Caribbean background (please specify below)
- ☐ Mixed - White and Asian
- ☐ Mixed - White and Black African
- ☐ Mixed - White and Black Caribbean
- ☐ Mixed - any other Mixed / Multiple ethnic background (please specify below)
- ☐ White - British
- ☐ White - Greek / Greek Cypriot
- ☐ White - Gypsy or Irish Traveller
- ☐ White - Irish
- ☐ White - Turkish / Turkish Cypriot
- ☐ White - any other
- ☐ Other - Arab
- ☐ Any other ethnic group (please specify below)
- ☐ Prefer not to say

Other, please specify

About you: Disability

47. The Equality Act 2010 defines disability as, ‘a physical or mental impairment that has a substantial and long-term adverse effect on his or her ability to carry out normal day-to-day activities’.

In this definition, long-term means more than 12 months and would cover long-term illness such as cancer and HIV or mental health problems.

Do you consider that you have a disability as described above? (Please tick one option only)

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

About you: Disability

48. If you have answered ‘yes’, please select the definition/s from the list below that best describes your disability/disabilities: (Please tick all that apply)

- ☐ Hearing (such as deaf, partially deaf or hard of hearing)
- ☐ Vision (such as blind or fractional/partial sight. Does not include people whose visual problems can be corrected by glasses/contact lenses)
- ☐ Speech (such as impairments that can cause communication problems)
- ☐ Mobility (such as wheelchair user, artificial lower limb(s), walking aids, rheumatism or arthritis)
- ☐ Physical co-ordination (such as manual dexterity, muscular control, cerebral palsy)
- ☐ Reduced physical capacity (such as inability to lift, carry or otherwise move everyday objects, debilitating pain and lack of strength, breath, energy or stamina, asthma, angina or diabetes)
- ☐ Severe disfigurement
- ☐ Learning difficulties (such as dyslexia)
- ☐ Mental illness (substantial and lasting more than a year, such as severe depression or psychosis)

Other (please specify)

About you: Faith and Sexuality

49. Faith/religion/belief (Please tick one option only)

- ☐ Agnostic
- ☐ Atheist
- ☐ Baha'i
- ☐ Buddhist
- ☐ Christian
- ☐ Hindu
- ☐ Humanist
- ☐ Jain
- ☐ Jewish
- ☐ Muslim
- ☐ Sikh
- ☐ No religion
- ☐ Prefer not to say

Other Faith (please specify)

50. Do you consider yourself to be? (Please tick one option box only)

- ☐ Bisexual
- ☐ Gay
- ☐ Heterosexual
- ☐ Lesbian
- ☐ Other
- ☐ Prefer not to say

In addition, if you prefer to define your sexuality in terms other than those used above, please let us know below: